All deliveries for students in isolation and quarantine will be routed through the Housing and Residence Life (HRL) main office. HRL staff will deliver packages outside students’ rooms once received. Deliveries are made daily; however, delays should be expected.

**USPS/UPS/FedEx**
Packages for students who have been relocated should be addressed in the following manner:

Student Name  
190 West Campus Drive Suite 144  
Building Room XXX  
Blacksburg, VA 24061

For example:

Jane Doe  
190 West Campus Drive  
New Hall West Room 555  
Blacksburg, VA 24061

**NOTE:** Students with packages that are delivered to campus prior to the student being relocated should email mailservices@vt.edu and ask that their package be rerouted to New Hall West for delivery to their relocation space.

**In-Person Drop-Off**
**Location:** New Hall West Suite 144  
**Hours:** Monday-Friday 8am-5pm

Items should be consolidated in one bag or box and labeled with the following:

» Name of Relocation Student  
» Relocation Building and Room Number

**Prohibited:**
Students are not able to receive food deliveries from entities other than Dining Services during their stay. Unfortunately, this means students will not be able to receive food from places like:

» Grubhub  
» DoorDash  
» Uber Eats  
» Dominoes

Non-perishable grocery deliveries from entities such as Instacart are permitted as long as they fall within the “In-Person Drop-Off” guidelines and contain only shelf-stable, non-alcoholic items.